

### *Telephone: wrong number*

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#### Useful Phrases

**You must have the wrong number**

**Is that not 556 8790?**

**No, it's 555 8790**

**Sorry about that**

**I must have dialled the wrong number**

**Can I help you?**

**I'm sorry, you've got the wrong number**

**I'll try and put you through**

**His direct number is ...**

**Sorry to have troubled you**

#### Transcript

**Male: Hello, this is the press office.**

**Michelle: Rachel Allsop please.**

**Male: I'm sorry, You must have the wrong number. There's no-one of that name here.**

**Michelle: Oh. Can I check the number I've got.... is that not 5568790?**

**Male: No, it's 5558790.**

**Michelle: Oh sorry about that. I must have dialled the wrong number.**

**Male: No problem! Bye!**

**Male: Hello, press office, can I help you?**

**Ruth: Hello. Paul Richards, please.**

**Male: I'm sorry, you've got the wrong number, but he does work here. I'll try and put you through. In future his direct number is 5558770.**

**Ruth:** Did I not dial that?  
**Male:** No you rang 5558790.  
**Ruth:** Oh, sorry to have troubled you.  
**Male:** No problem. Hang on a moment and I'll put you through to Paul's extension.  
**Ruth:** Thanks.