## **BBC Learning English Talking Business**



## Telephone: Appointments

## **Useful Phrases**

Can I speak to Brian Hibberd, please?

I'm afraid he's in a meeting

I'd like to arrange an appointment

I'll just look in the diary

When's convenient for you?

Would next Wednesday be OK?

He's free in the afternoon after about three

I could make it after four

So shall we say 4.15 next Wednesday?

## **Transcript**

Michelle: Mr Hibberd's office!

Peter: Hello, can I speak to Brian Hibberd, please?

Michelle: I'm afraid he's in a meeting until lunchtime. Can I take a message?

Peter: Well, I'd like to arrange an appointment to see him, please. It's Peter

Jefferson here.

Michelle: Could you hold on for a minute, Mr Jefferson. I'll just look in the diary.

So when's convenient for you?

Peter: Some time next week if possible. I gather he's away the following week.

Michelle: Yes, that's right, he's on holiday for a fortnight.

Peter: Well, I need to see him before he goes away. So would next Wednesday be

okay?

Michelle: Wednesday ...let me see ... he's out of the office all morning. But he's

free in the afternoon, after about three.

Peter: Three o'clock is difficult. But I could make it after four.

Michelle: So shall we say 4.15 next Wednesday, in Mr Hibberd's office?

Peter: Yes, that sounds fine. Thanks very much.

Michelle: Okay, then. Bye.