BBC Learning English

Talking Business

Telephone: Appointments



Below is the script for *Telephone: Appointments*. Mark the stressed and unstressed syllables in each line, using the following symbols: stressed syllable unstressed syllable pause The first two lines are given as examples. When you have finished, listen to the recording and check your answers. __ .. _ .. _ Michelle: Mr Hibberd's office! _ .. _ _ _ _ .. Hello, can I speak to Brian Hibberd, please? Peter: Michelle: I'm afraid he's in a meeting until lunchtime. Can I take a message? Well, I'd like to arrange an appointment to see him, please. It's Peter Jefferson Peter: here. Michelle: Could you hold on for a minute, Mister Jefferson. I'll just look in the diary. So when's convenient for you?

Peter:	Some time next week if possible. I gather he's away the following week.
Michelle:	Yes, that's right, he's on holiday for a fortnight.
Peter:	Well, I need to see him before he goes away. So would next Wednesday be
	okay?
Michelle:	Wednesday . Let me see . He's out of the office all morning. But he's free in the
	afternoon, after about three.
Peter:	Three o'clock is difficult. But I could make it after four.
Michelle:	So shall we say four fifteen next Wednesday, in Mister Hibberd's office?
Peter:	Yes, that sounds fine. Thanks very much.
Michelle:	Okay, then. Bye.
	have finished and checked your answers, read the script aloud with a partner, tapping on the your hand on every stressed syllable.

KEY

Michelle	e: Mr Hibberd's office!
Peter:	- ·· ·· - ·· - · - · - · Hello, can I speak to Brian Hibberd, please?
Michelle	e: I'm afraid he's in a meeting until lunchtime. Can I take a message?
Peter:	Well, I'd like to arrange an appointment to see him, please. It's Peter Jefferson here.
Michelle	Could you hold on for a minute, Mister Jefferson. I'll just look in the diary. So when's convenient for you?
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Michelle:	Okay, then. Bye.
